

FAQ: AutoVu Clouddrunner

About Clouddrunner

What is AutoVu Clouddrunner?

AutoVu Clouddrunner is a vehicle-centric investigation system. It is initially offered in an all-in-one package (software & hardware) that allows you to find, track, and stop bad actors in their tracks. It provides your team with the data it needs to solve crimes quickly.

How does Clouddrunner differ from other ALPR solutions?

Clouddrunner is an intuitive vehicle-centric investigation and public safety solution used to solve crimes faster and reduce future crimes. It goes beyond reading license plates by focusing on vehicle characteristics aiding in investigations, helping make tomorrow safer.

Is a solar option available?

Yes. The CR-H2 is the brand-new solar powered ALPR camera designed for Clouddrunner. It will be available in Summer '22 and comes with a solar panel.

Is Genetec taking pre-orders for the CR-H2?

Yes. Pre-orders begin in April 2022.

How long does the Clouddrunner CR-H2 last without solar/power?

Based on 4,000 reads a day, the camera will last 41 hours without power. However, it is important to note that “without power” is the equivalent to the solar panel being disconnected. On cloudy days, solar panels still capture some sunlight.

Does the CR-H2 camera have WiFi?

There will be 2 models.

One with LTE only (available Summer '22) and one with WiFi & Ethernet connection only (available Fall '22).

How long is ALPR data stored?

The standard offering includes 90 days of storage. However, there is an option to extend the storage up to one year. Please contact your AutoVu™ Sales Representative for additional information.

What happens if there is a loss of network connectivity to the camera? Is the camera still capturing information?

In the event that a CR-H2 camera loses network connectivity, it still detects and captures vehicle images, storing them with time stamps until connectivity is restored. Once connectivity is restored, the time-stamped vehicle captures will be sent to the cloud where the vehicle characteristics and license plate data will be processed.

Can you support national hotlists like NCIC or FDLA?

Yes, our system runs on a CJIS Government cloud and can support these types of hotlists.

Can Clouddrunner be used for a parking enforcement solution and/or AutoVu Free-Flow?

No. Clouddrunner does not support mobile ALPR units. It exists to help lead investigations and provide the right data to close cases quickly.

Can I use the CR-H2 solar camera with my current Security Center system?

The Clouddrunner CR-H2 only connects to the Clouddrunner software, which is an independent cloud-based system. A connector to Security Center is planned but is not currently available.

Does Clouddrunner connect to Clearance?

At this time, Clouddrunner does not connect to Clearance. A connector is, however, planned as part of the offering.

Purchasing Clouddrunner

How does pricing work?

AutoVu Clouddrunner is a subscription model and the price is based on the number of ALPR devices connected to the system for a 12-month term.

What does the CR-H2 subscription include?

- The Clouddrunner software
- Clouddrunner CR-H2 camera and solar panel (incl. necessary hardware)
- Remote configuration
- Updates when needed
- Upgrades if needed
- Warranties
- & more

Do you provide the data service?

Yes. The subscription price of \$2,495 for the CR-H2 camera includes a cellular data plan.

Can the CR-H2 be purchased in perpetuity?

The CR-H2 camera is only available on subscription.

Can I purchase a SharpV in perpetuity and connect it to Clouddrunner?

The SharpV camera can be purchased in perpetuity and connect to Clouddrunner by purchasing an annual subscription fee.

Can Clouddrunner be purchased as a standalone product and be used with 3rd party cameras?

Select 3rd party cameras can be connected to the Clouddrunner hosted system by purchasing an annual subscription fee. Please contact your AutoVu™ Sales Representative for additional information.

Training/Certification requirements

Do you need AutoVu certification to install it?

Clouddrunner does not require any certification.

Is training available for operators and administrators?

Self-paced training is available for both operators and administrators on our training portal. Access to the training portal is included in the Clouddrunner subscription.

Availability

When will Clouddrunner be available to ship to the general public?

Clouddrunner and the CR-H2 are expected to be ready to ship in the summer of 2022.